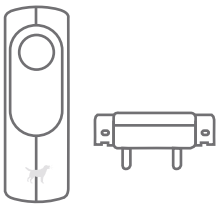
self activated monitoring

Wireless Water Detector

SAM-WS1

User Manual



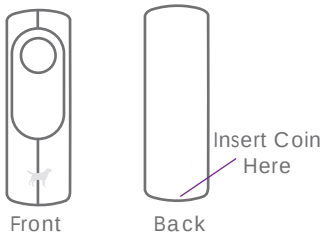
Features

The water detector alerts you to potential flood and water damage and is triggered once water leakage or flooding is detected.

It is ideal for use in the laundry room, bathrooms, the basement and under sinks. Once the water touches the metal bars of the detector, it will transmit an alarm signal to the control panel.

Installation

1. Open case by inserting a coin in the slot at the bottom back of the unit.



2 Install batteries (included.)

3 Enter your 4-6 digit PIN code on the SAM-C5 control panel and then press the Enroll Button. Within 15 seconds, touch both water sensor pinsat the same time; red light on sensor indicates.

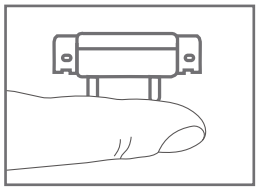
4. The SAM C5 will give one beep to indicate that the sensor is enrolled. Two beeps will indicate that the sensor was previously enrolled.

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Testing

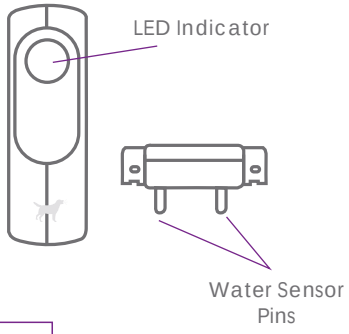
1. Either touch both water sensor pins simultaneously or put the sensor pins in water.



2. The SAM C5 will immediately go into an alarm condition.

3. Using the double sided tape or the screws provided, mount the water sensor in such a way that the sensor pins will be both immersed in water if flooding occurs.

Appearance



Specifications

Batteries
23A 12V x2

Includes
Screws x 2
Double-Sided Tape

Jumpers
Defaulted as a 24 Hour Zone (D0, D1 & D3)

Transmitting Distance
250 feet (Line of Sight)

Radio Frequency
315MHz (± 75KHz)

Housing Material
ABS Plastic

LIMITED WARRANTY

What does this limited warranty cover?

SAM Security, LLC ("SAM") warrants to the end user (Customer") that this product will be free from defects in workmanship and materials under normal use and service for two years from the date the product is purchased by the Customer. SAM warrants that the battery in the unit where applicable is free from defects in workmanship and materials under normal use and service for six months. You will be required to demonstrate proof of purchase to make warranty claims.

This Limited Warranty is transferable to subsequent owners but only for the unexpired portion of the Warranty Period. Subsequent owners also require original proof of purchase as described in "What proof of purchase is required?"

What will SAM do?

SAM will, at its option, repair or replace the defective product free of charge, provided that you notify SAM of the defect within the Warranty Period, and provided that SAM through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty. SAM will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. SAM reserves the right to use parts or products of original or improved design in the repair or replacement. If SAM repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period. All replaced products and all parts removed from repaired products become the property of SAM. SAM covers both parts and labor necessary to repair the product, and return shipment to the customer via a SAM-selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact SAM Customer Care for details on freight policy for return shipments outside of the contiguous United States and Canada.

How do you get service?

If your product requires troubleshooting or warranty service, please contact SAM Customer Care toll free at 1.855.325.5005 or at warranty@securedbysam.com.

What proof of purchase is required?

In any warranty claim, dated proof of purchase must accompany the product and the product must not have been dissembled or modified without prior written authorization by SAM. Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
- The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
- The dated invoice or purchase receipt showing the product exchanged under warranty.

What does the warranty not cover?

This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installations,or troubleshooting of the customer's electrical systems. This warranty does not apply to and SAM will not be responsible for any defect in or damage to:

a) The product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;

b) The product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the SAM product and lightning strikes;

c) The product if repairs have been done to it other than by SAM;

d) The product if it is used as a component part of a product expressly warranted by another manufacturer;

e) The product if its original identification (trademark, serial number) markings have been defaced, altered or removed.

DISCLAIMER

Product

This limited warranty is the sole and exclusive warranty provided by SAM in connection with your SAM product and is, where permitted by law, in lieu of all other warranties, conditions, guarantees, representations, obligations and liabilities, express or implied, statutory or otherwise in connection with the product, however arising (whether by contract, tort, negligence, principles of manufacturer's liability, operation of law, conduct, statement or otherwise), including without restriction any implied warranty or condition of quality, merchantability or fitness for a particular purpose. Any implied warranty of merchantability or fitness for a particular purpose to the extent required under applicable law to apply to the product shall be limited in duration to the period stipulated under this limited warranty.

In no event will SAM be liable for any special, indirect, incidental or consequential damages, losses, costs or expenses however arising whether in contract or tort including without restriction any economic losses of any kind, any loss or damage to property, any personal injury, any damage or injury arising from or as a result of misuse or abuse, or the incorrect installation, integration or operation of the product.

Exclusions

To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary from state to state or province to province.

Return Policy

Before returning a product directly to SAM you must obtain a Return Material Authorization (RMA) number by contacting SAM Customer Care toll free at 1.855.325.5005 and product must also be shipped prepaid. Product shipments will be refused and returned at your expense if they are unauthorized, returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location. When you contact SAM Customer Care to obtain warranty service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number of your product
- Information about the installation and use of the unit
- Information about the failure and/or reason for the return
- A copy of your dated proof of purchase

When you have been given an RMA number and you are ready to return your product for warranty service, please note the following:

1. Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.

2. Include the following:

- The RMA number supplied by SAM clearly marked on the outside of the box.
- A return address where the unit can be shipped. Post office boxes are not acceptable.
- A contact telephone number where you can be reached during work hours
- A brief description of the problem

3. Ship the unit prepaid to the address provided by your SAM Customer Care Representative.

In addition to the above, if you are returning product from Canada or outside of the USA, you MUST include return freight funds and are fully responsible for all documents, duties, tariffs and deposits.